Integrating HR System with Active Directory Creates Single Source of Truth for Global Tool Manufacturer

Client Details:
Revenue: $88.25 Million
Employees: 280
57 subsidiaries in the Arrow Fastener LLC family
Been in business since: Early 2000s

Our Clients' Problems:

Our client, a leading global developer, manufacturer, and supplier of tools, approached CloudView Partners looking for a solution to solve three main problems; Inefficient and manual onboarding and offboarding processes that were time-consuming and slowed down the business, people and leaders within the organization were experiencing communication difficulties – because when people looked up colleagues in Outlook and Teams, they were shown inaccurate information, and an Active Directory that was populated with out-of-date information creating security concerns regarding application and data access.

Whatever your HR system - we can create a time-saving, business-supporting integration with Active Directory. This is exactly what we did for our global tool manufacturer client. By diving deeper into the challenges of updating Active Directory based on an organization's HR system, CloudView Partners was able to create a personalized integration solution.

The Results of Integrating Your HR System and Active Directory

With customized integration of UltiPro®, Active Directory, and their workflows, our global tool manufacturer client has a simpler, more automated environment that delivers better user experience. Here is what that looks like behind the scenes:

Onboarding and offboarding of employees and contractors is automated. New hire information from the HR System is automatically created in Active Directory. The IT team can focus on higher value onboarding tasks. Plus, with the customized ability to review and approve updates, the IT team retains visibility and control.

A single source of truth. With the integration between the HR System and Active Directory, employees have accurate and up-to-date information at their fingertips. User experience, communication and collaboration are improved. When the team communicates across departments and offices, they have clarity on who has what title, where they work and who they report to in the company.

Security is improved. Once Active Directory became current, the foundation is in place to enable role-based access control using Group memberships in AD. Employees only have access to their job-specific data, and IT does not have to worry about the security risk from stale AD group memberships.

How is your organization addressing these challenges? If your people are frustrated with inaccurate information, IT is bogged down by manual tasks, and data security is a concern due to access management - we're here to talk. **Click here to start a conversation with our experienced team.**